



Church and Public Clock Specialists. Castle Workshops, Dacre, Penrith, Cumbria.
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24th July 2024

FAO - Annabel Burns, PCC Secretary

Dear Annabel

West Rainton, St. Mary's Church – Tower Clock

Further to your email, we are pleased to provide the following information.

We understand the electronic bell sound system which provides the hour strike & quarter chimes is ringing at random times throughout the day & night. Our engineer checked the control unit & connecting cables, but we understand its continued to operate randomly.

I have discussed this with our electronic engineer & we feel the components in the control unit are breaking down, probably due to its age & are beyond any satisfactory repair, we can manufacture a replacement unit & bell sound / card box & use the existing speakers.

Quotation

We would return to site, take details of the speakers, remove the control unit & bell sound box back to our workshop.

In our workshop to manufacture a replacement control unit & bell sound box if required

The budget cost would cost **£3,930 [Three Thousand, Nine Hundred & Thirty Pounds] net plus VAT.**

This cost may be able to be reduced, following our examination of the parts in our workshop.

It would provide a bell sound system to provide an hour strike with quarter chimes with a night silencer facility which can be set to suit on site requirements, i.e. last strike at 11pm, first strike at 8am.

Price Maintenance

These prices are firm for a period of six months from the date of this letter and thereafter, subject to price increase to accord with increased costs of labour, materials and travelling costs if necessary.

Guarantees

All new parts made by us carry our ten-year guarantee against failure through faulty workmanship or materials.

When a turret clock movement has been brought into our workshops for a complete overhaul, we will give a 10-year guarantee on its performance and reliability, if maintained on an annual basis by the CCC.

This does not include failure of original materials or automatic winding systems not supplied by the CCC.

Repair work is similarly guaranteed for a period of twelve months. Suspension springs and electrical or electronic components of units not of our manufacture, are specifically excluded from our guarantees, but carry the manufacturers own warranty.

Terms Payment

30% with orders over £ 1,000.00, the balance within 14 days of the date of invoice following completion of the work.

In some cases progress payments may be asked for.

All goods remain the property of the vendor until full payment has been made and any relevant cheques cleared. Risk passes on delivery.

The above quotation is exclusive of Value Added Tax at 20%.

The Cumbria Clock Company Ltd complies with the “Code of Practice for Turret Clock Work” produced by the Clocks Advisers Forum of DAC Clock Advisers in collaboration with Turret Clock Companies and the Church Buildings Council.

Trusting the above information is helpful to you, but in the event you should have any questions to ask, please do not hesitate to contact us.

We assure you of our best care and attention, at all times and look forward to hearing from you in the near future.

Yours sincerely

Keith Cotton.

Technical Sales Manager

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